

HEALTH AND WELLBEING BOARD

MINUTES OF THE HEALTH AND WELLBEING BOARD MEETING HELD ON 21 MARCH 2019 AT KENNET ROOM, COUNTY HALL.

Present:

Dr Richard Sandford-Hill (Co-Chair), Cllr Laura Mayes, Cllr Gordon King, Cllr Ben Anderson, Hazle, Tracy Daszkiewicz, Terence Herbert, Dr Carlton Brand, Linda Prosser, Kier Pritchard and James Scott

Also Present:

Emma Leatherbarrow, Stacey Plumb, Glyn Moody and Andy Hyett.

17 **Chairman's Welcome**

The Chairman welcomed all to the meeting.

18 **Membership Changes**

The Chairman announced one changed to the membership of the Health and Wellbeing Board as agreed at the last meeting of the Council:

Cllr Ian Thorn was replaced by Cllr Gordon King.

19 **Apologies for Absence**

Apologies were received from Nerissa Vaughan, Cllr Baroness Scott of Bybrook OBE and Dr Andrew Girdher.

Rob Jefferson was represented by Emma Leatherbarrow, Ian Jeary was represented by Glyn Moody and Cara Charles-Barks was represented by Andy Hyett.

20 **Minutes**

The minutes of the previous meeting held on 7th February 2019, previously circulated, were considered.

Resolved

To approve the minutes as correct.

21 **Declarations of Interest**

There were no declarations of interest.

22 **Public Participation**

There were no questions from the public.

23 **Chairman's Announcements**

The Chairman drew the meeting's attention to the following information as set out in the agenda pack:

1) Homelessness Prevention Strategy

“Three months of formal consultation on Wiltshire Council's homelessness prevention strategy will commence shortly.”

“The consultation seeks your views on five suggested priorities for the strategy, which are:

- To reduce rough sleeping
- To identify and prevent homelessness at the earliest possible stage
- To ensure services are designed to prevent homelessness and support those who are homeless.
- To ensure those who are threatened with homelessness or who are homeless can secure and keep a suitable home.
- To maintain effective strategic direction and partnership working

Each priority is supported by actions to enable the priorities to be achieved For further information on the homeless strategy please contact Nicole Smith, Head of Operational Housing Nicole.smith@wiltshire.gov.uk”

2) Wiltshire's Safeguarding Vulnerable People Partnership

“The Safeguarding Vulnerable People Partnership met for the second time on 18 February. The group discussed development of a forward plan, systemwide quality assurance, Serious Case Reviews and their replacements, and the multi-agency approach to tackling County Lines and wider exploitation of vulnerable children and adults.”

“Following the meeting, a draft Child Exploitation and Missing Children Strategy for 2019-2021 has been published at www.wiltshirescb.org.uk.”

“Future meetings will retain a focus on County Lines, continue to develop the forward plan to include an exploration of the implications of the army rebasing

programme, on a local response to the national safeguarding pressures research and develop our working principles and practices.”

24 **Family and Children's Transformation Programme**

It was agreed that this item would be considered after item 9 to enable the presenter to attend.

Theresa Leavy presented a report on the progress made by the multi-agency Family and Children's Transformation (FACT) programme.

Matters raised during the presentation and discussion included: implementation of a new Case Management System; the development of a partnership performance and outcomes framework (including a balanced scorecard and the ability to track individual outcomes over time); the Early Support Hub; the Diagnostic Referral Tool (DART); Early Support Roadshows; the introduction of the Family Keyworker within the Support & Safeguarding Service; Integrated Multi-Professional Early Support; a partnership approach to supporting young people to live in their families and communities and Making Every Contact Count (MECC) training.

In response to an issue raised by the Board it was noted that the programme seeks a culture change around expectations and aspirations and this involves working with a range of different partners.

It was further noted that the programme needs to continue to engage with the voluntary sector to intervene earlier within communities and make every contact count.

It was noted that the B&NES, Swindon and Wiltshire Mental Health Transformation Board is working collaboratively with Child and Adolescent Mental Health Services (CAMHS) and the FACT programme.

Resolved

- 1) To note the achievements of 2018**
- 2) To agree the programme outline for 2019**

25 **Winter Pressures**

Jo Cullen and Emma Legg gave a presentation on the latest performance information (including delayed transfers of care).

Matters raised during the presentation and discussion included: delayed transfers of care; NHS 111 call activity and outcomes; SWAST activity and outcomes; more detailed care home data being available; the Home First

pathway; primary care data; the schemes funded over the winter period; improvements in domiciliary care; flu and illness preparations and South West system data.

In response to an issue raised by the Board it was noted that the impact of South Western Ambulance Service (SWAST) not reaching their targets was felt in other services and as such there is a need for SWAST data to be shared with these services.

It was also noted that the partnership with Medvivo is a work in progress and it is important to not only understand the data provided but to apply it appropriately.

It was noted that due the complexity of the system the targets and trajectories that services have provided cannot always be guaranteed.

Resolved

To note the latest performance information.

26 Health and Social Care Strategies

The Chairman drew the Board's attention to items 10a and 10b of the agenda:

27 NHS Longterm Plan

Linda Prosser gave an update on the NHS Long Term Plan (LTP) and the implications for the Sustainability and Transformation Partnership and Wiltshire; the CCG Operational Plan for 2019/20; and developments in primary care, estates and joint commissioning.

Matters raised during discussion included: the appointment of a single management team across the three CCGs of B&NES, Swindon and Wiltshire; the progress made in preparing to implement the LTP expectations for primary and community services; the new GP contract and the changes to incentives aligned to the delivery of the LTP; continuing to develop Integrated Care Systems (ICS); commissioners working through ICSs to make shared decisions with providers and using a single CCG for each ICS area.

In answer to a question from the Board it was noted that the CCG were working with Patient Participation Groups (PPGs) and within its communications team to engage people across all platforms. It was also noted that there was scope for the CCG to work across Area Boards to engage Wiltshire residents.

Resolved

To note the developments being undertaken across the BSW STP and Wiltshire to prepare for Integrated Care Systems and the LTP expectations.

28 Joint Health and Wellbeing Strategy

Tracey Daszkiewicz presented a report on the Joint Health and Wellbeing Strategy for consultation in this context.

Matters raised during the presentation and discussion included: the four key areas being prevention, tackling inequalities, localisation and integration; the purpose of the strategy; the development of the strategy and the case for change, achieving change and measuring change.

It was noted that once the strategy is approved there will be a mapping of the partnerships that arise from the Joint Health and Wellbeing Strategy and that this will be fed back the Board in due time.

Resolved

To approve the draft JHWS at Appendix 1 for public consultation.

29 Healthwatch Wiltshire Business Plan 2019/20

Stacey Plumb presented a report on the Healthwatch Wiltshire business priorities for 2019/20.

Matters raised during the presentation and discussion included: ensuring people who use health and care services can influence the way they are delivered; the priorities for 2019/20 as decided by the Local Leadership Board and the need to develop a workplan on these priorities following conversations with commissioners and providers.

In answer to a question from the Board it was noted that the organisation will look at challenges in GP care and dentistry but this also needs to be tackled on a national and cross-service basis.

Resolved

- 1) To note the priority areas for the forthcoming year.**
- 2) To agree to work closely with Healthwatch Wiltshire to ensure the contribution to health and care services in Wiltshire delivers a positive impact for local people.**

30 **Wiltshire Safeguarding Adults Board**

Richard Crompton presented a report on the findings of the recent safeguarding adult reviews and to summarise Wiltshire Safeguarding Adults Board (WSAB) activity in 2018 and plans for 2019.

Matters raised during the presentation and discussion included: the outcome of two Safeguarding Adults Reviews (SAR); the multi-agency recommendations that arose from the reviews; broader learning from the statutory reviews and the WSAB Three-Year Strategy.

In response to an issue raised by the Chairman it was noted there has since been a restructure in how the Wiltshire Council team in Adult C's case audit and administer patients' payments.

It was noted that the complexity of each issue is clear and that there was difficulty in differentiating the face of the issue from the background of the issue and there is a need to learn from this.

In response to an issue raised by the Board it was noted that to learn from these situations the recommendations will now be filtered through individual agencies and services and via the WSAB itself. The SAB will undertake quality assurance work as part of an annual auditing process to ensure that protocols are implemented; with their use tested and recorded.

It was also noted that there is potential for further formal collaboration between blue light services around similar issues and that there needs to be appropriate means of ongoing liaison at a high level for these discussions.

Resolved

- 1) To note the outcome of the 2018 Safeguarding Adults Reviews relating to Adult C and Adult D.**
- 2) To ensure that this learning has an impact on the work of its member agencies.**
- 3) To ask the WSAB to provided it with reassurance that changes have been and will be added as a result of these reviews.**
- 4) To commit the necessary partnership resources to ensure that action plan can be delivered effectively.**
- 5) To acknowledge the aims of the WSAB's strategic plan for 2019-21 and continues to support the work of the Board to safeguard vulnerable adults in Wiltshire.**

31 **Date of Next Meeting**

The next meeting will take place at County Hall, Trowbridge on Thursday 23rd May 2019 at 9.00am.

32 **Urgent Items**

There were no urgent items.

(Duration of meeting: 10.00 am - 11.50 am)

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